

Emergency Relief & Crisis Support Christmas Operating Hours 2025–26



Mornington
Peninsula Shire

Please find information about the local emergency relief, food and crisis support services that are available during the holiday period below.

Support type	Service and operating times
Food and grocery support	<p>Food hampers / vouchers / groceries</p> <ul style="list-style-type: none">Bill Faulkner (Bolton Clarke), Ph 0448 242 541 (excluding Wednesdays, Christmas Day, Boxing Day and New Years Day) <p>Free food van (Sikh Volunteers)</p> <ul style="list-style-type: none">Hastings: Every Sunday from 12.30pm to 1.30pm – Fred Smith Reserve Car ParkRosebud: Every Tuesday from 1.00pm to 2.00pm – Rosebud Memorial Hall Parking Lot. <p>Vinnies Kitchen (meals)</p> <ul style="list-style-type: none">Pop-up opening times TBC – check Facebook for details: facebook.com/VinniesKitchenInc
Homelessness and crisis support	<p>Housing and accommodation support</p> <p>Homelessness Hotline 1800 825 955 (24 hours seven days/week)</p> <p>The Salvation Army Homeless</p> <p>Accommodation and vouchers via appointment:</p> <ul style="list-style-type: none">Frankston: 37 Ross Smith Ave (Weekdays, 9:30am–4:30pm) 9784 5000 – Closed public holidays

- Rosebud: 17-19 Ninth Ave (Mon/Tues/Fri, 9:30am-4pm) | 5986 0000 – Closed public holidays and Friday Jan 2nd

Outreach and crisis support

Southern Peninsula Community Support Centre (limited services - call first 5986 1285):

- Outreach & Case Management: 22 & 23 December by appointment & for existing clients only.
- Crisis support: Monday 22 & Tuesday 23 December and Tuesday 6th Jan to Friday 9th Jan

Bolton Clarke:

- Bill Faulkner, Ph 0448 242 541 for vouchers, food and material aid (excluding Wednesdays, Christmas Day, Boxing Day and New Years Day).

Homeless Shower and Laundry

SPLaSh (Rosebud Foreshore, end of Boneo Rd): Last session for 2025 on Monday 22 December and first session for 2026 on Thursday 8 January.

SPLaSh for Women: Last session for 2025 Tuesday 23 December, and first session for 2026 on Tuesday 13 January*

* Yawa shower vouchers are available during closure from Bill Faulkner- Bolton Clarke(see details above)

Community Support Centres

Western Port Community Support Centre

- Closed from 4pm on 23 December and reopening at 10am on 5 January.

Mornington Community Support Centre

- Closed from 12pm on 24 December and reopening on 5 January.

Southern Peninsula Community Support Centre

- Main centre closed from 3:30pm on 19 December and reopening at 9.30am 12 January (some limited crisis and case management and crisis support, see above)

Family Violence Support

Orange Door

- 60-64 Wells St, Frankston Ph. 1800 319 353. Open weekdays from 9am to -5pm (excluding public holidays) - walk in and phone service available.

Safe Steps:

- For anyone in Victoria who is experiencing or afraid of family violence
- Ph 1800 015 188

1800RESPECT:

- Available for free, 24 hours a day, 7 days a week, to support people impacted by domestic, family or sexual violence.
- Ph 1800 737 732