**Personal Safety Initiative (PSI)**

**Flow Chart**

# **Initial Needs Assessment**

# Case Manager (CM) to assess Victim Survivors (VS) eligibility and suitability for PSI response and obtain informed consent for referral.

CM to send all tax invoices for completed works to FSP for payment within 2 business days of receiving them.

FSP provides an outcome about Safety & Security audit to be completed.

Once FSP approval & Landlord approval are obtained, CM & VS to coordinate the implementation of the FSP approved security measures with the Security Suppliers.

FSP provides an outcome about funding application.

# CM submits FSP application with PSI Coordinator's recommendations and quotes to FSP.

# **Implementation of PSI Recommendations**

# Assessment

CM & VS to seek landlord’s (Home Owner/ Body Corp/OOH) written approval for any property modifications.

CM consults with VS about recommendations and requests quotes from Security Suppliers.

If required, CM to have additional consult with PSI Coordinator once quotes are received or if client is requesting more safety measures than PSI coordinator's recommendation.

CM & PSI Coordinator consult about recommendations from Audit Report.

PSI Coordinator makes recommendations.

Auditor sends Audit Report to the CM.

CM to send auditor's Tax Invoice to FSP for payment within 2 business days.

# CM to complete and send Safety & Security Request form to Auditor.

# **Safety & Security Audit**

CM submits FSP application for Safety & Security Audit and provides PSI Coordinator's recommendations. **See -** South Safe for the [Bayside Peninsula FSP Application Process](https://southsafe.com.au/bayside-peninsula-flexible-support-packages/)

CM & PSI Coordinator consult about the referral.

PSI Coordinator provides recommendation for a PSI response.

CM to complete and email the PSI Referral, client consent and MARAM to the PSI Coordinator.